Case Manager – Homeless Outreach Services

EveryMind is seeking a full-time Case Manager to provide street outreach, engagement, assessment, and case management services to homeless individuals ages eighteen and older in Montgomery County, MD. Case Managers work primarily in the field in a variety of settings as determined by the client’s location, situation, and ability to travel. Case Managers work to identify and engage homeless individuals, collaborate with community providers to help clients access resources, gain stable housing, promote self-sufficiency, and increase life skills. Program clients may have a diagnosed mental illness as well as a possible co-occurring substance use disorder and/or other medical condition.

The ideal candidate will be self-motivated, work well independently and as part of a team, have strong oral and written communication skills, and have experience working intensively in one-on-one relationships with clients to provide support, advocacy, and access to necessary resources. Requirements include a Bachelor’s Degree in a social services field with at least two years of experience working with homeless individuals with chronic and severe mental illness. Additional requirements include use of a personal vehicle, MS Office proficiency, ability to use electronic health records, and assisting clients with tasks they may be unable to complete on their own.

There are multiple openings for this position, including one for a Case Manager who is bilingual in Spanish.